24/7 online Access to £4mil licensed electronic resources

500,000 E-Books

30,000 E-Journals

24/7 IT and Library support: Tel, Chat, Phone

Librarian for Personal Advice, Consultations and Technical Support (Skype, Tel, Phone etc.)

Library Blog / Email Alerts: http://onlineprogrammeslibnews.liv.ac.uk/

Twitter: @LivUniOPLAlerts

LinkedIn: http://uk.linkedin.com/pub/paul-catherall/44/b58/385

All new E-Resources and Trials: http://libguides.liverpool.ac.uk/blog

Librarian for Online Programmes contact options: http://libguides.liverpool.ac.uk/onlineprogrammes/contacts

24/7 Login Help: http://libguides.liverpool.ac.uk/onlineprogrammes/login

Ask Us (24/7 FAQs and UoL Library resource enquiries): http://libguides.liverpool.ac.uk/onlineprogrammes/
New E-Resources

You can access key databases for your subject from Library subject pages (http://libguides.liverpool.ac.uk/) or Library for Online Programmes: http://libguides.liverpool.ac.uk/onlineprogrammes

Mintel new interface
The Mintel market database has been updated, you can see a preview here: https://share.vidyard.com/watch/Kx3iQCeUyktQCaNmVSjCmh?

Kopernio (plugin to access E-Resources online)
Kopernio is a Web browser plugin (we recommend using Kopernio with the Chrome browser), allowing you to access PDFs for E-Journal articles and other resources directly whilst browsing the World Wide Web. Kopernio is provided by Clarivate, our software provider for application such as EndNote.

Download Kopernio at: https://kopernio.com/ to install in your Web browser. Note Kopernio is in constant development, for suggestions or comments, please contact your Librarian.

To get started see What is Kopernio and why should I use it?: https://kopernio.zendesk.com/hc/en-gb/articles/360021253973-What-is-Kopernio-and-how-do-I-use-it-

See the Kopernio support site https://kopernio.zendesk.com/hc/en-gb for further guides and FAQs.

You can see all Library purchases/trials at: https://libguides.liverpool.ac.uk/blog You can also leave comments/feedback on trials.
Library Updates and Reminders

Library for Online Programmes Re-Design

The Library for Online Programmes is undertaking a redesign scheduled for the new academic year (September 2020). The older version of the site (https://libguides.liverpool.ac.uk/onlineprogrammes) will remain online for the duration of current online programmes.

You can preview the new site (in development) at http://libguides.liverpool.ac.uk/online

You can provide comments or feedback using this survey: https://liverpool.libwizard.com/f/onlineprogrammes-new

Campus Library Services for Online students

Online students wishing to use physical Library services must register for a Library borrowing account (if required). Current UK residency (during your studies) is required to register for a physical borrowing account. Please see the following page for details: https://libguides.liverpool.ac.uk/online/libraries

Get it for Me (https://liverpool.cliohosting.co.uk/) provides a range of book and article supply services, typically mailing printed copies of texts to your UK residential location this is at no cost for articles and at 4 pence per page to a maximum of £3 per book/chapter copy. You are advised to discuss any intended use of this platform with the Online Librarian beforehand. Get it for Me also requires a physical borrowing account.

For further information on the above services please see https://libguides.liverpool.ac.uk/online/libraries

Freely available UoL software reminder e.g. Microsoft Office, NviVo etc.

Online students can now download UoL campus software, including Microsoft Office 365 (to install on up to 5 personal devices) and a range of commercial applications such as NviVo, see the Computing Services Department (CSD) software page https://www.liverpool.ac.uk/csd/software for software/license information.
Library Updates and Reminders

Library Support for RefWorks - transition to EndNote products August 2021

The Library will be moving to EndNote citation management products on the September 2021 academic year.

Note for students with Laureate (LOE)

RefWorks will be supported on a legacy basis during the remainder of the partnership with Laureate, current students in the partnership who use RefWorks until the end of their scheduled studies should not be affected by these changes.

Students studying after August 2021

Any online students remaining in studies after August 2021 who still require access to their reference system will need to migrate their referencing data to EndNote Online.

Versions of EndNote available:

EndNote is available in two formats via the Library:

**EndNote Online** – a Web based citation management platform similar to RefWorks, you can export citations directly from databases such as DISCOVER and Web of Science to your reference library. EndNote Online is recommended for online students, this is because your data is stored online, preventing loss of data and you can access your EndNote Online account from any Web connected location.

If you intend to begin using a citation management application for the first time, you are advised to register an account with EndNote Online, see advice on this platform on the Library for Online Programmes Referencing page (see link below):

**EndNote Desktop** – a desktop application available to install on a personal computer (for Windows or Macintosh systems) providing detailed reference management tools such as automated sorting and group features.

For further details please see: [https://libguides.liverpool.ac.uk/onlineprogrammes/referencing](https://libguides.liverpool.ac.uk/onlineprogrammes/referencing)
How to Obtain Library, Referencing and Citation Software Help

The Library provides access to E-Resources including E-Books, E-Journal articles and specialist resources such as statistics, markets, health and legal sources using the Library for Online Programmes: http://libguides.liverpool.ac.uk/onlineprogrammes

For enquiries/support or individual help/consultation on using the Library – such as accessing E-Resources or Library platforms, advice on referencing (and referencing software), technical problems using the Library or other Library issues please see the Contacts area of the Library for Online Programmes http://libguides.liverpool.ac.uk/onlineprogrammes/contacts (including Paul’s Skype/telephone and other contact options).

If you are less familiar with the Library or would like a quick reminder of services available, please see the following leaflet: https://libguides.liverpool.ac.uk/onlineprogrammes/library-flyer

Please also contact Paul if you have any ongoing problems using the Library (see contact details above) or email olib@liv.ac.uk Skype (UoL Library for Online Programmes) or tel: +44 (0)151 7944345. Library support is also available for online staff, faculty or Directors of Studies for any Library related issues (see above flyer above or further details).

Yammer

The Librarian (Paul Catherall) can also be contacted on Yammer (group/discussion available via the online student portal):

Schedule a Library Consultation/ Discussion

You can connect with Paul using Skype, Skype number, telephone or email, however you can also schedule/book an appointment for a consultation or discussion on a range of topics. See the ‘Contacts / Schedule Consultation’ tab/page in the Library for Online Programmes:

Then see ‘Schedule appointment’ icon:

Select a date/time and then provide your contact details and preferred format for the session (phone, Skype, Skype number etc.):
Support Services at University of Liverpool

Dr Paul Catherall (E-Learning Librarian) provides support for online students and maintains related Web pages and search tools for online users and staff, including advice and support for readings and Library on-boarding. Paul is based in Liverpool at the Sydney Jones Library.

The IT Service Desk are based at Liverpool and provide a range of IT support and guidance for staff and students, including 24/7 support.

The Online Enquiry Service team are based on campus in Liverpool and provide advice and support for UoL E-Resources, an online chat and email service is provided 24/7.