Library for Online Programmes
Update — June 2019

24/7 online Access to £4mil licensed electronic resources

500,000 E-Books

30,000 E-Journals

24/7 Login Help: http://libguides.liverpool.ac.uk/onlineprogrammes/login
24/7 IT and Library support:
Tel, Chat, Phone

Librarian for Personal Advice, Consultations and Technical Support (Skype, Tel, Phone etc.)

Librarian for Online Programmes contact options: http://libguides.liverpool.ac.uk/onlineprogrammes/contacts

Library Blog / Email Alerts: http://onlineprogrammeslibnews.liv.ac.uk/
Twitter: @LivUniOPLAlerts
LinkedIn: http://uk.linkedin.com/pub/paul-catherall/44/b58/385

All new E-Resources and Trials: http://libguides.liverpool.ac.uk/blog

Ask Us (24/7 FAQs and UoL Library resource enquiries): http://libguides.liverpool.ac.uk/onlineprogrammes/
New E-Resources

You can access key databases for your subject from Library subject pages (http://libguides.liverpool.ac.uk/) or Library for Online Programmes http://libguides.liverpool.ac.uk/onlineprogrammes

New Resource: Times Higher Education
We are pleased to confirm that this resource is now available to University of Liverpool staff and students. To register as a University of Liverpool user click on Register and complete the registration details using your University of Liverpool email address, with the domain @liverpool.ac.uk or @liv.ac.uk. Access Times Higher Education

Trial: Colonial State Papers (until 12/07/19)
University of Liverpool staff and students have trial access to Colonial State Papers until 12th July 2019. Access Colonial State Papers

Trial: Gale Reference Complete (until 31/07/19)
University of Liverpool staff and students have trial access to Gale Reference Complete until 31st July 2019. Gale Reference Complete provides access to a large package of primary and secondary sources, combining proprietary e-reference content from Gale. Access Gale Reference Complete

New Resource: BBC Monitoring
University of Liverpool staff and students have access to a new resource. BBC Monitoring reports and analyses news from TV, radio, the web and print media around the world. Access BBC Monitoring. Select 'Login', then select 'Login via Academic Institution'. Choose 'University of Liverpool' and enter your University username and password if prompted. You will need to accept the Terms and Conditions for use.

New Resource: PsycTESTS
University of Liverpool staff and students have access to a new database. PsycTESTS is an authoritative source of structured information about tests of interest to a variety of fields. Produced by the American Psychological Association, it provides access to thousands of actual test instruments, most of which are available for immediate download and use in teaching and research. Access PsycTESTS (login required off campus).

Trial: Al Manhal Database (Arabic Sources/Data) (until 20/07/19)
University of Liverpool staff and students have trial access to Al Manhal database (Arabic sources and data) until 20th July 2019. Access Al Manhal (University login required off campus)

You can see all latest Library purchases and trials at: https://libguides.liverpool.ac.uk/blog
You can also leave comments/ feedback on trials.
Library Updates and Reminders

Westlaw Legal Database Redesign

The WestLaw legal database is undertaking a major redesign. You can preview the new interface at: https://uk-practicallaw-thomsonreuters-com.liverpool.idm.oclc.org/Browse/Home/WestlawUk?transitionType=Default&contextData=(sc.Default)&comp=wluk

The new WestLaw interface combines various Thompson Reuters legal products, including our license for Practical Law (legal guidance, practice notes and checklists).

To report any problems using the new interface please contact your Librarian http://libguides.liverpool.ac.uk/onlineprogrammes (or email p.catherall@liv.ac.uk), the new interface is expected for full release late Summer 2019.

Advice for low-bandwidth or connectivity problems - UPDATED ADVICE

If you live in these regions and have network issues (e.g. a white page, “connection reset/refused” error), you may need to try the following –

You should ensure you comply with local regulations when using VPN or similar applications.

Note – Opera browser (v.60 onwards) has removed the “Turbo” setting, see alternative advice below for connectivity problems.

- **Yandex browser** (when installed, activate Turbo Mode, see further guidance).
- **Epic browser** (you may need to activate Epic’s proxy setting, also see further guidance).
- **Opera browser** (when installed, activate Opera VPN see further guidance).
- **Citrix desktop client**, you can try running a Web browser from Citrix to access the Library.
- Use an alternative VPN, e.g. VPN plugin for Chrome, Firefox or other browser.

Also see further guidance on resolving technical problems.

if you are experiencing ongoing problems accessing the Library please contact your librarian as soon as possible for advice.
Library Updates and Reminders

Freely available UoL software reminder e.g. Microsoft Office, NviVo etc.

Online students can now download UoL campus software, including Microsoft Office 365 (to install on up to 5 personal devices) and a range of commercial applications such as NviVo, see the Computing Services Department (CSD) software page https://www.liverpool.ac.uk/csd/software/ for software/license information.

Some applications such as SPSS may require media installing from their respective 3rd party Web site (also see the license page https://www.liverpool.ac.uk/csd/software/licencecodes/).

Note, you can also run campus applications using our cloud-based desktop application, Citrix (these applications are not installed on your local device but run over the cloud, requiring a live Internet connection): https://www.liverpool.ac.uk/csd/apps-anywhere/getting-started/ (or see our Web based Citrix – note this version does not support downloading or access to drives/files on your local device).

Library Trials for Comment

Please note you can always see an updated list of current trials (databases/collections/journals) being reviewed at UoL.

Any students or staff/faculty can comment on trials to contribute to decision making on purchasing by visiting the trials blog at https://libguides.liverpool.ac.uk/blog/

See the link ‘Add a Comment’ after visiting the trial news item on the trials blog:

You can also see a link to the trials blog on the homepage of the Library for Online Programmes (‘New Trials/Databases’ in the news box in the upper part of the homepage).
Library Updates and Reminders

SciVal (Journal and Scholarly Metrics)

The Library now licenses SciVal providing a range of journal analytics across 28 million publication records from 22,000 journals. SciVal allows you to generate reports and visuals on metrics such as scholarly impact, impact by institution, by country/region, by research area or journal publisher.

To access SCOPUS SciVal go to the SCOPUS homepage (from links on the Library for Online Programmes homepage or other pages, e.g. ‘Health’) then click "SciVal”. Note, you will need to register a profile on the SciVal site, if you do this after visiting SCOPUS from Library pages you can do this freely, you can also log into SciVal with any existing SCOPUS profile you have created previously.

For further details on SciVal, see the Journal metrics support page shown in the left menu of the Library for Online Programmes: https://libguides.liverpool.ac.uk/onlineprogrammes/bibliometrics

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PRISMA resources for systematic reviews (Health, Medicine, Veterinary etc.)

If you are conducting a research project using PRISMA (referred Reporting Items for Systematic Reviews and Meta-Analyses) the following resources are available via the official PRISMA site: PRISMA resources

You can see further help on PRISMA resources on the Training > Research area of the Library for Online Programmes (see ‘The Literature/Systematic Review’ icon/link) https://libguides.liverpool.ac.uk/digitalsupport/Research

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How to Obtain Library, Referencing and Citation Software Help

The Library provides access to E-Resources including E-Books, E-Journal articles and specialist resources such as statistics, markets, health and legal sources using the Library for Online Programmes: http://libguides.liverpool.ac.uk/onlineprogrammes

For enquiries/support or individual help/consultation on using the Library – such as accessing E-Resources or Library platforms, advice on referencing (and referencing software), technical problems using the Library or other Library issues please see the Contacts area of the Library for Online Programmes http://libguides.liverpool.ac.uk/onlineprogrammes/contacts (including Paul’s Skype/telephone and other contact options).

If you are less familiar with the Library or would like a quick reminder of services available, please see the following leaflet: https://libguides.liverpool.ac.uk/onlineprogrammes/library-flyer

Please also contact Paul if you have any ongoing problems using the Library (see contact details above) or email olib@liv.ac.uk Skype (UoL Library for Online Programmes) or tel: +44 (0)151 7944345. Library support is also available for online staff, faculty or Directors of Studies for any Library related issues (see above flyer above or further details).

Yammer

The Librarian (Paul Catherall) can also be contacted on Yammer (group/discussion available via the online student portal):

Schedule a Library Consultation/ Discussion

You can connect with Paul using Skype, Skype number, telephone or email, however you can also schedule/book an appointment for a consultation or discussion on a range of topics. See the ‘Contacts / Schedule Consultation’ tab/page in the Library for Online Programmes:

Then see ‘Schedule appointment’ icon:

Select a date/time and then provide your contact details and preferred format for the session (phone, Skype, Skype number etc.):
Other Information/ Help for Online Staff

Project Management Journal Issues

Access to the Project Management Journal has been restored, however there have been some difficulties due to redundant records in DISCOVER, for a workaround when PM journal cannot be accessed from DISCOVER links, please see this news alert: https://onlineprogrammeslibnews.liverpool.ac.uk/project-management-journal-access-and-advice/

Access to Library Resources following Graduation

Please note, the University is unable to provide access to a full MWS login (to access Library E-Resources) following graduation (unless other membership of UoL is maintained by the student), we cannot unfortunately supply Alumni with a full MWS account or provide this at a cost. However, students can register for an Alumni login with campus services and access some licensed E-Resources/ databases, see http://libguides.liverpool.ac.uk/onlineprogrammes/alumni

Reminder on Research and Study Resources (replacing ilearn)

The ‘ilearn’ platform previously providing academic integrity and study skills resources has now been withdrawn. For academic integrity support materials provided by the Library, see links shown in the Training tab/ page within the Library for Online Programmes, then see the Research and Referencing tabs, these pages provide access to our skills platform, Skills4Study, the Library’s KnowHow study and academic integrity guides, our Cite them Right online referencing textbook and new Proofreading and Academic Integrity tutorials: https://libguides.liverpool.ac.uk/digitalsupport

Widgets for E-Resources (for Programme Developers)

Widgets for embedding Library search features for programme developers are available at http://libguides.liverpool.ac.uk/widgets please notify the Librarian for Online Programmes if you wish to embed these in any module or other location, also note many Library Web pages shown in the Library for Online Programmes can be embedded in 3rd party Web pages/ locations (see embed code on some pages typically shown in the left menu).

Library Reports for Online Staff

See the Laureate SharePoint site for all Library newsletters and reports, or log into the campus UoL SharePoint and see Library Service for Online Programmes (requires UoL/MWS login)
Support Services at University of Liverpool

Dr Paul Catherall (E-Learning Librarian) provides support for online students and maintains related Web pages and search tools for online users and staff, including advice and support for readings and Library on-boarding. Paul is based in Liverpool at the Sydney Jones Library.

The IT Service Desk are based at Liverpool and provide a range of IT support and guidance for staff and students, including 24/7 support.

The Online Enquiry Service team are based on campus in Liverpool and provide advice and support for UoL E-Resources, an online chat and email service is provided 24/7.