10. Librarian Report
Library Update for Online Programmes - May 2017

Library Blog / Email Alerts: http://onlineprogrammeslibnews.liv.ac.uk/
RSS News Feed: http://onlineprogrammeslibnews.liv.ac.uk/feed
Library on Facebook: http://www.facebook.com/livunilibaryonlineprogrammes
Twitter: @LivUniOPLAlerts
LinkedIn: http://uk.linkedin.com/pub/paul-catherall/44/b58/385
Library Newsletter: http://uk.linkedin.com/pub/paul-catherall/44/b58/385
New E-Resources and Trials: http://liveresources.blogspot.co.uk/

Library Access Issues for United Arab Emirates users

If you are located in UAE (United Arab Emirates) you may be unable to open e-resources in DISCOVER or other databases/collections. These issues appear to be related to recently announced changes in UAE, these issues may also effect nearby regions relying on UAE infrastructure.

The Opera Web browser http://opera.com can provide a simple workaround for connectivity issues. Please be aware of Internet regulations in your region.

For workarounds please see this news item: https://onlineprogrammeslibnews.liverpool.ac.uk/access-for-united-arab-emirates-users/

Important Changes for VPN users

The Computing Services Department (CSD) has asked the Library to inform you of changes for use of our VPN software. The VPN Client (Global Connect), is not recommended for offcampus/overseas access for downloading journals, this is because the software is designed to access our local network, rather than third party resources, including DISCOVER and subscribed databases.
The Computer Services Department is now recommending use of our Citrix Receiver application for this purpose [https://www.liverpool.ac.uk/csd/apps-anywhere/getting-started/citrix-for-windows/](https://www.liverpool.ac.uk/csd/apps-anywhere/getting-started/citrix-for-windows/) (also see Macintosh version in the left menu).

For more information, please see this news item: [https://onlineprogrammeslibnews.liverpool.ac.uk/change-to-the-virtual-private-network-vpn-service/](https://onlineprogrammeslibnews.liverpool.ac.uk/change-to-the-virtual-private-network-vpn-service/)

**Library Support Resources**

You can access a training and support page, providing on-demand video, guidelines and tutorials, also providing a structured pathway if you wish to work through materials for library training. Please see the “Training” tab in the Library for Online Programmes or go to [http://libguides.liverpool.ac.uk/digitalsupport](http://libguides.liverpool.ac.uk/digitalsupport)

**Harvard (Cite them Right)**

You can see all support materials for use of “Harvard (Cite them Right)” including guidance for use of the style with citation software/platforms on Library referencing support pages:

[http://libguides.liverpool.ac.uk/referencing/harvard](http://libguides.liverpool.ac.uk/referencing/harvard)

Online students can also see a brief page introducing support materials here:

[http://libguides.liverpool.ac.uk/onlineprogrammes/referencing](http://libguides.liverpool.ac.uk/onlineprogrammes/referencing)
New E-Resources and Trials

Also see latest Library trials on the Library homepage: http://liverpool.ac.uk/library you can also leave comments on any new collection or trial on the trials site.

TRIAL: Greenleaf Online Library

Greenleaf Online Library (GOL) includes e-books and journals covering corporate responsibility, business ethics, environmental policy and management, responsible business strategy and sustainable development. Access: Greenleaf Online Library

TRIAL: Bridgeman Education

Bridgeman Education is the online educational resource of the Bridgeman Art Library. It offers access to an archive of over 500,000 unique high quality digital images of art, history and culture – all copyright cleared for educational use. Access: Bridgeman Education

TRIAL: Elsevier eLibrary (additional titles)

University of Liverpool staff and students have trial access to additional titles in the Elsevier eLibrary ebook collection until 30th June 2017. To access the additional titles, click on the links below (University login required off campus)

Veterinary Science
Equine internal medicine. 3rd ed.
Large animal internal medicine. 5th ed.

Nursing
Calculating drug doses safely. 2nd ed.
Infection control in clinical practice. 3rd ed.
Key topics in public health

Physiotherapy & Occupational Therapy
Occupational therapy for children
Physiotherapy for respiratory and cardiac problems
Foundations for practice in occupational therapy

Radiography
An introduction to radiography
Magnetic resonance imaging. 4th ed.
Library Enquiry Service/ Consultations

You can contact the Librarian for Online Programmes for staff or student enquiries or consultations –

- General help using Library services.
- Help obtaining readings, articles, E-Books etc.
- Referencing and citation platforms.
- Help using library applications
- Help with legal, market sources, ISOs etc.
- Technical help for Library systems.
- Contact Skype, Twitter, FaceBook, Email, Phone

http://libguides.liverpool.ac.uk/onlineprogrammes/contacts

24/7 Support and Online Chat

You can access these links at:
http://libguides.liverpool.ac.uk/onlineprogrammes/contacts

- 24/7 IT support telephone line - available at all times including University closed days, see the Contacts page within the Library for Online Programmes or use UK:0151 INT:+44 151 [79 44567].

- IT support online chat – available during normal office hours/ weekdays: http://liverpool.ac.uk/csd

- Ask Us - for common answers to Library questions, with 24/7 online Library chat – available at all times/ closed days: http://libanswers.liverpool.ac.uk/

University Library

Ask Us - help with services, e-resources, reporting problems & feedback

Type your question, e.g. “How do I renew a book?”

Useful Tip: Ask questions or search by keyword, e.g. databases

Q I've forgotten my University password, help!

Topics: Computing Services

Was this helpful?

If you encounter problems with your Managed Windows Service (MWS) password, visit CSD’s Your Computi page for options to change and reset it.
E-Resource links (for Developers)

Please use the OpenURL method for linking to e-resources in online modules, these URLs look like: We suggest replacement of older links with OpenURLs at the point of module upgrading or original development. Please see the LinkBuilder page: http://libguides.liverpool.ac.uk/onlineprogrammes/linkbuilder

Also see the Staff support page http://libguides.liverpool.ac.uk/onlineprogrammes/staff

Library Reports for Online Staff

- Laureate UoL SharePoint (Laureate account holders only) – browse to Documents > Shared Documents > Library

- Library Service for Online Programmes (UoL VOCAL site, requires a UoL MWS login)

- Online Degrees Information (UoL VOCAL site, requires a UoL MWS login) – browse to Documents > Library